TEST PLAN

Product Name: F1GENZ SHOES

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# Overview

# Scope

## Inclusions (bao gồm)

Mô tả những features cần test:

* Register
* Login & Logout
* Forgot Password
* Search Products
* Product Display Page
* Quick View
* Add to Cart
* Shopping Cart
* Currencies
* Home Page
* Checkout Page
* My Account Page
* Contact Us Page
* Blog Page
* Menu Options
* Footer Options
* Category Pages

From our understanding, we believe above functional areas need to be Tested.

## Test environments

* Windows 11 – Chrome, Firefox and Edge
* Mac OS – Safari Browser
* Android Mobile OS – Chrome
* iPhone Mobile OS - Safari

## Exclusions (loại trừ)

* All the features except that are mentioned under ‘Inclusions’
* Any third-party features or Payment gateways
* Test Automation

# Test strategy

‘Huong has communicated with ‘F1GENZ Shoes’ and has understood that we need to perform Functional Testing of all the functionalities mentioned in the above Scope section.

As part of Functional Testing, we will follow the below approach for Testing:

**Step#1 – Creation of Test Scenarios and Test Cases for the different features in scope.**

* We will apply several Test Designing techniques while creating Test Cases
  + Equivalence Class Partition
  + Boundary Value Analysis
  + Decision Table Testing
  + State Transition Testing
  + Use Case Testing
* We also use our expertise in creating Test Cases by applying the below:
  + Error Guessing
  + Exploratory Testing
* We prioritise the Test Cases

**Step#2 – Our Testing process, when we get an Application for Testing:**

* Firstly, we will perform Smoke Testing to check whether the different and important functionalities of the application are working.
* We reject the build, if the Smoke Testing fails and will wait for the stable build before performing in depth testing of the application functionalities.
* Once we receive a stable build, which passes Smoke Testing, we perform in depth testing using the Test Cases created.
* Multiple Test Resources will be testing the same Application on Multiple Supported Environments simultaneously.
* We then report the bugs in bug tracking tool and send dev. Management the defect found on that day in a status end of the day email.
* As part of the Testing, we will perform the below types of Testing:
  + Smoke Testing and Sanity Testing
  + Regression Testing and Retesting
  + Usability Testing, Functionality & UI Testing
* We repeat Test Cycles until we get the quality product.

**Step#3 – We will follow the below best practices to make our Testing better:**

* Context Driven Testing – We will be performing Testing as per the context of the given application.
* Shift Left Testing – We will start testing from the beginning stages of the development itself, instead of waiting for the stable build (chưa có bản build hoàn chỉnh thì mình test document)
* Exploratory Testing – Using our expertise we will perform Exploratory Testing, apart from the normal execution of the Test cases.
* End to End Flow Testing – We will test the end-to-end scenario which involve multiple functionalities to simulate the end user flows.

# Defect reporting procedure

During the test execution:

* Any deviation from expected behaviour by the application will be noted. If it can’t be reported as a defect, it’d be reported as an observation/issue or posed as a question.
* Any usability issues will also be reported.
* After discovery of a defect, it will be retested to verify reproducibility of the defect. Screenshots with steps to reproduce are documented.
* Every day, at the end of the test execution, defects encountered will be sent along with the observations.

Note:

* Defects will be documented in a excel.
* Test scenarios and Test cases will be documented in an excel document.

# Roles/Responsibilities

|  |  |  |
| --- | --- | --- |
| **Name** | **Role** | **Responsibilities** |
| Person A | Test Manager | * Escalations |
| Person B | Test Lead | * Create the Test Plan and get the client signoffs * Interact with the application, create and execute the test cases * Report defects * Coordinate the test execution. Verify validity of the defects being reported. * Submit daily issue updates and summary defect reports to the client. * Attend any meeting with client. |
| Person C | Senior Test Engineer | * Interact with the application * Create and Execute the Test cases. * Report defects |
| Person D | Test Engineer | * Interact with the application * Execute the Test cases. * Report defects |

# Test schedules

Following is the test schedule planned for the project

|  |  |
| --- | --- |
| **Task** | **Time Duration** |
| Creating Test Plan | Start Date to End Date |
| Creating Test Plan | Start Date to End Date |
| Test Case Execution | Start Date to End Date |
| Summary Reports Submission | Date |

# Test deliverables

The following are to be **delivered to the client:**

|  |  |  |
| --- | --- | --- |
| **Deliverables** | **Description** | **Target Completion Date** |
| Test Plan | Details on the scope of the Project, test strategy, test schedule, resource requirements, test deliverables and schedule | Date |
| Functional Test Cases | Test Cases created for the scope defined | Date |
| Defect Reports | Detailed description of the defects identified along with screenshots and steps to reproduce on a daily basis. | N/A |
| Summary Reports | Summary Reports –  Bugs by Bug#,  Bugs by Functional Area and  Bugs by Priority | Date |

# Pricing

# Entry and exit criteria

The below are the entry and exit criteria for **every phase of Software Testing Life Cycle:**

**Requirement Analysis**

* Entry Criteria:
  + Once the testing team receives the Requirements Documents or details about the Project
* Exit Criteria:
  + List of Requirements are explored and understood by the Testing team
  + Doubts are cleared

**Test Planning**

* Entry Criteria:
  + Testable Requirements derived from the given Requirements Documents or Project details
  + Doubts are cleared
* Exit Criteria:
  + Test Plan document (includes Test Strategy) is signed-off by the Client

**Test Designing**

* Entry Criteria:
  + Test Plan Document is signed-off by the Client
* Exit Criteria:
  + Test Scenarios and Test Cases Documents are signed-off by the Client

**Test Execution**

* Entry Criteria:
  + Test Scenarios and Test Cases Documents are signed-off by the Client
  + Application is ready for Testing
* Exit Criteria:
  + Test Case Reports, Defect Reports are ready

**Test Closure**

* Entry Criteria:
  + Test Case Reports, Defect Reports are ready
* Exit Criteria:
  + Test Summary Reports

# Suspension and Resumption criteria

Based on the Client decision, we will suspend (tạm dừng) and resume (tiếp tục) the Project.

We will ramp up (tăng nguồn lực) and ramp down (giảm nguồn lực) the resources as per Client needs.

# Tools

The following are the list of Tools we will be using in this Project:

* XYZ Bug Tracking Tool
* Mind map Tool
* Snipping Screenshot Tool
* Word and Excel documents

# Risks and mitigations (giảm thiểu)

The following are the list of risks possible and the ways to mitigate them:

* Risk: Non-Availability of a Resource
* Mitigation: Backup Resource Planning
* Risk: Build URL is not working
* Mitigation: Resources will work on other tasks
* Risk: Less time for Testing
* Mitigation: Ramp up the resources based on the Client needs dynamically

# Approvals

Team will send different types of documents for Client Approval like below:

* Test Plan
* Test Scenarios
* Test Cases
* Reports

Testing will only continue to the next steps once these approvals are done.